

Dear Mike,

**“Our buildings are not ours.  
They belong, to those who build them,  
and partly to the generation of mankind  
who are to follow us.”**

**John Ruskin**

We are very proud of our new home at 706 W. Lee Blvd in Prescott. We look forward to enjoying it for many years as we continue our transition to retirement. And we have you to thank for this bright future. Without your early help in determining whether a reasonable driveway grade was possible and your attention to detail as construction began, we simply would not have built here. You also made positive suggestions or presented effective solutions to various design issues that came up during construction. We will be forever grateful to you. John Ruskin is very wise --- in many, many ways our home belongs as much to you as to us. You put more than 60 hour weeks into its creation. Clearly, your heart is in your work. We have never partnered with anyone who continuously displayed such high integrity. We believe our business relationship is truly a lifelong friendship.

As “long distance” clients during construction, trust in your processes was critical to our peace of mind and you exceeded our expectations throughout. From the early bid to contract signing to financial accounting during construction, each step of the build was explicitly clear. During our coordination visits we were always amazed (but never surprised) at the tremendous working relationship you had with each of the suppliers. The quality of our home is simply outstanding. If we can ever be of assistance in helping any of your future clients understand your processes or show your construction quality, we would be glad to do so. We clearly could not recommend you more highly. Again, our sincere thanks for our new home.

Please accept the enclosed bonus with our gratitude.

Your friends and new neighbors,

A handwritten signature in cursive script that reads "Bob and Jenny".

Robert and Jennifer Crouch